

READY-MADE APP

Car Service App for Independent Workshops and Service Centres

A customer app for independent workshops and service centres: bookings, live job updates, service history, reminders and payments.

OVERVIEW

Car Service App

Our car service app is built for independent workshops, garages and multi-branch service centres that want customers to book, follow and pay for a service from their phone.

Customers book a service, choose a package, follow repair progress and pay in the app, while you keep a complete service history for every vehicle. Dealer service departments that also need job cards, parts and warranty claims in the same system are better served by the service workshop in AutoTech360 DMS.

BUILT FOR

- Independent workshops and garages
- Multi-branch service centres
- Bike service centres

FEATURES

What you get with Car Service App

- 01 Service booking management**
Customers schedule, track and manage service appointments, choosing service centres and convenient times.
- 02 Real-time updates**
Live service progress updates, including delivery timelines, so customers always know their vehicle's status.
- 03 Maintenance history**
Detailed service records stored for each vehicle for complete history tracking.
- 04 Integrated payments**
Secure in-app payments for a smooth, hassle-free checkout.
- 05 Voice note instructions**
Customers record and send voice instructions about specific tasks or vehicle issues for clearer communication.
- 06 Service customisation**
Offer personalised service packages based on customer preferences, vehicle type and usage.
- 07 Promotions and discounts**
Run campaigns and special deals inside the app to encourage repeat business.
- 08 Maintenance reminders**
Notify customers about oil changes, inspections, tyre rotations and scheduled maintenance.

WHY IT MATTERS

The difference it makes to your business

- 01 Less downtime**
Organised bookings and timely maintenance keep service bays and vehicles moving.
- 02 Clearer communication**
Real-time updates and voice notes reduce misunderstandings about the work required.
- 03 More repeat business**
Reminders, tailored packages and promotions bring customers back.
- 04 Higher customer satisfaction**
Convenient booking, transparency and easy payment improve the service experience.

HOW WE DELIVER

How we deliver Car Service App

- 01 Set up your workshop**
We add your branches, services, packages, prices and opening hours, and put your name, logo and colours on the app.
- 02 Bring your customers across**
Customers and vehicles are imported from your current records, so service history and reminders start on day one.
- 03 Train your team**
Front desk and workshop staff learn to confirm bookings, update job status and take payments.
- 04 Launch to customers**
The app goes live in the stores and we help you tell customers by SMS, WhatsApp and at the counter.
- 05 Review and improve**
After launch we look at bookings and repeat visits with you and tune packages, reminders and offers.

FAQ

Questions about Car Service App

What is a car service app?

A car service app lets vehicle owners book maintenance, follow repairs, see their service history, get reminders and pay from a smartphone, while the workshop manages bookings and job status behind it.

Can customers book a car service online through the app?

Yes. Customers choose a service or package, pick a branch and a convenient time, and get a confirmation in the app.

Can the app send maintenance reminders?

Yes. It notifies customers about oil changes, inspections, tyre rotations and scheduled maintenance, which brings them back to your workshop rather than another.

Is it suitable for a dealership service department?

Dealer service departments usually need job cards, parts, technician clocking and warranty claims in the same system as sales. The service workshop in AutoTech360 DMS covers that, with customer approvals and payments by link or WhatsApp.

How is the car service app priced?

The ready-made app has a one-off set-up fee for your branding and configuration, plus a licence that includes hosting, updates and support. Custom features are quoted at a fixed scope.

NEXT STEP

Give your workshop its own app

Book a demo of the car service app and see how customers book, follow and pay for a service from their phone.

Book a free demo: <https://autotech360.com/book-a-demo/>

WhatsApp or call: [+91-9025555584](tel:+91-9025555584)

About AutoTech360

AutoTech360 builds technology that changes the way automotive businesses operate. We work with dealerships, fleet operators, service centres and mobility companies to deliver dealer management systems, automotive CRM, fleet management, mobile apps and AI-powered platforms, with implementation, training and ongoing support.

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